



LIMITED WARRANTY

for VersaPro Heat Pump Packaged Series



Models: MPH241H413B, MPH301H413B, MPH361H413B, MPH421H413B, MPH481H413B, MPH601H413B, MPH241H013C, MPH301H013C, MPH361H013C, MPH421H013C, MPH481H013C, MPH601H013C
Heat Kit: MHK05PB, MHK07PB, MHK10PB, MHK15PB, MHK20PB, MHK05PC, MHK07PC, MHK10PC, MHK15PC, MHK20PC

The unit models listed above are warranted by "MRCOOL" against defects in materials and workmanship under normal use and maintenance, as provided below:

To the original owner, MRCOOL provides a Standard Non-Transferable Warranty period of 5 YEARS on parts and compressor. To the original owner with proper registration, MRCOOL provides an Extended Non-Transferable Warranty period of 10 YEARS on parts and compressor to the original registered end user (or his or her spouse "end user"). Registration is required within 90 days of installation to qualify for the Extended Non-Transferable Warranty. If that date cannot be verified, the unit must be registered within 90 days of purchase to qualify for the Extended Non-Transferable Warranty. To register, follow the directions and complete the online warranty registration at <https://mrcool.com/warranty>. For customer inquiries, contact MRCOOL at 270-366-0457 or support@mrcool.com. The warranty on all parts, and the heat exchanger is provided to the original end user given the following conditions and limitations:

This warranty **DOES NOT** continue after the unit is removed from the location where it was originally installed.

This warranty **DOES NOT** apply to, and no warranty is offered by MRCOOL on any unit that **IS NOT** purchased from an authorized dealer and installed with adherence to all applicable federal, state, and local codes, policies and licensing requirements

The warranty **DOES NOT** apply to any unit that is installed with a used, incompatible, and/or unapproved condenser/air handler. If a used, incompatible, and/or unapproved condenser/air handler **IS** used the **WARRANTY WILL BE VOIDED**.

The Standard Non-Transferable Warranty and Extended Non-Transferable Warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins ninety (90) days from the date of purchase. Proof of purchase may be required to make a warranty claim.

As its only responsibility, and your only remedy, MRCOOL will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a MRCOOL heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty **DOES NOT** apply to freight, maintenance, or system diagnostics, or any other cost associated with the operation of the unit. MRCOOL will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover refrigerant.

MRCOOL **IS NOT** responsible for any of the following:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Failure to start due to voltage issues, bad fuses, open circuit breakers, or damage due to faulty electrical service.
3. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of MRCOOL.
4. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
5. Units installed outside the United States or its territories, or Canada.
6. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
7. Parts or accessories not supplied or designated by MRCOOL.
8. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty is provided in lieu of any and all other warranties, expressed or implied, including any implied warranty of merchantability and fitness for a particular purpose. Whether any claim is based on negligence or other tort, breach of warranty or other breach of contract, or any other theory, IN NO EVENT SHALL MRCOOL, LLC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY PERSONAL, INTANGIBLE, AND/OR REAL PROPERTY; NOR SHALL MRCOOL, LLC BE LIABLE FOR EXPENSES RESULTING FROM BUSINESS INTERRUPTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EXTRA UTILITY COSTS OR OTHERWISE. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.